

Dear Agency Partners,

Thank you for your dedication to service in this constantly changing COVID-19 crisis.

Governor Henry McMaster has issued an executive order stipulating that people stay home whenever possible, and ordering “non-essential” businesses and facilities to close to the public. **However, the Lowcountry Food Bank has received communication directly from the governor’s office that confirms that LCFB and our partner agencies are providing an essential service to the community.** Your clients and volunteers should be allowed by law enforcement to visit your pantry. We may continue our food assistance operations as long as we take every measure to minimize contact between people.

Recommendations for reducing contact at your pantry include:

- Volunteers washing hands before and after their shift
- Reducing the number of volunteers at any one shift
- Prebagging food before distribution
- Not requiring signatures from clients
- Doing a drive-thru style distribution, or delivering food to clients’ parked vehicles
- Asking clients to maintain six feet of space while being served

If your pantry’s hours have changed in any way – including closures and re-openings - please let us know as soon as possible at membershipservices@lcfbank.org.

If your clients need more help, the United Way 211 Helpline can assist. The 211 Helpline is open 24/7 to refer people to health and human services resources. You can use this service by dialing 211 on your phone to speak with an agent, or by visiting www.sc211.org.

[Click here to download](#) an e-edition of *Seasoned*, a cooking and nutrition magazine geared toward our seniors as they stay home during this pandemic. You may consider emailing it to clients if you can, or printing a few pages to pack inside your clients’ food packages.

Please let us know if you have questions and how we can support you.



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