

Dear Agency Partners,

The LCFB is currently fully operational. We are open for business as usual, Monday through Friday between 8 am and 4 pm, and we will continue to serve our agencies.

We want to assure you that we are staying abreast of all communication updates about COVID-19 from SC Emergency Management Division, Governor McMaster's office, Feeding the Carolinas, and Feeding America. We have taken every precaution to make sure the food you receive from the LCFB is safe and sanitized through our comprehensive reclamation process. We are disinfecting all surfaces that come into contact with food regularly.

Below please find guidance to some frequently asked questions we have received from our partners:

**Should we cancel our food distribution?**

No. At this time we are asking that you please continue to serve clients, although there are some steps you can take to ensure you are serving in the safest way possible:

- Wash your hands before handling food
- Create a distance between clients of approximately 6 feet
- Pre-pack food instead of utilizing the client choice model
- Encourage clients to wash ready-to-eat items like produce
- For non-perishable donations received from the public, wipe the exterior of the packaging with sanitizing wipes or a sanitizing solution

**Do clients still need to sign TEFAP Applications if my agency participates in the USDA program?**

Today the SC Department of Agriculture informed us that signatures on TEFAP applications (current and new), as well as Client Logs, are OPTIONAL through April 30th. At that time, they will reassess the situation.

**Does the LCFB have a plan in place to support families if schools close?**

The LCFB is committed to making sure families have the resources they need in this time of uncertainty. Our team is assessing options and communicating with identified partners that are able to assist in reaching these families. Options may include pop-up food distributions if the need arises. We are also evaluating ways to get food to people who may be shut-in or are quarantined and would ask you to assess the ability of your agency to serve those neighbors.

Together, the LCFB and our dedicated and capable partners like you provide the food necessary for our food insecure neighbors to lead healthy lives every day. We are committed to continuing this service while also responding to the acute needs that may arise in this time of uncertainty. We know we can count on you to get our community through this crisis and you can count on us to support your hard work. Please let us know how we can support you and your agency. We will continue to closely monitor the situation and will stay in communication with all of you.

Please let us know if you have any additional questions or concerns. We will monitor this email account continuously, including over the weekend.



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